

# Electronic Medication Management (EMM) NSW Therapeutic Advisory Group Update October 2017

### New eMR Program Director

Rick Turner has been appointed to the permanent role of eMR Connect Program Director. Jonathan Di Michiel who has worked with eHealth NSW for the past five years will continue to work within the eMR Connect Program over the next few months during this transition phase.

### Planned eMR and eMeds Go-lives for October – December 2017

Program	Local Health District	Hospital	Beds	Scheduled
eMeds	Western Sydney	Mt Druitt Hospital	162	17/10/2017
eMeds	Hunter New England	Cessnock	47	25/10/2017
eMeds	Western Sydney	Auburn Hospital	176	14/11/2017
eMeds	Hunter New England	Nelson Bay / Tomaree Community	13	14/11/2017
eMeds	Northern Sydney	Ryde Hospital	195	5/12/2017
eMeds	Hunter New England	Tamworth	349	31/12/2017
eMR2	South Western Sydney	Liverpool Hospital	867	21/11/2017
eMR2	South Eastern Sydney	Sutherland Hospital	364	12/12/2017

### Selected LHD Site Activities

- **Hunter New England Local Health District –**  
Dungog Community Hospital went live during September with MedChart. Go lives are planned for Cessnock District Hospital and Tomaree Community Hospital Nelson Bay, hardware is installed within these hospitals and staff training continues. MedChart staff have been providing on-site support and education to all clinical staff.  
Site support has been provided to staff at John Hunter Hospital post go live, and they are currently in the process of completing the Business Continuity Process workstation upgrade to Win10. Intensive support has been provided in John Hunter Hospital Emergency Department as well as trialling the use of tablet devices for Medical Officers.  
Rounding with sites already MedChart live has begun. MedChart CNEs have visited with Denman, Merriwa, Murrurrundi, Belmont and Scone Hospitals. Additional education has been provided and minor issues have been rectified.
- **Rural Local Health Districts –**  
The Rural Project team are currently working towards finalising the details for the week-long Future State Review workshop, to be held in Sydney during the week commencing 23<sup>rd</sup> October. During this week, key clinical stakeholders from across the six Rural Local Health Districts will be presented with the Future State Workflows that have been developed with the objective to fit the rural work practices for the diverse range of facilities within the rural sector. Work is also underway to finalise the Benefits Realisation Plan for the project, again with a collaborative approach to ensure a distribution of the benefits measured across the six Districts. The Rural Project also welcomed a number of new team members including Alice McKellar from Southern NSW, Cristen Flemming and Alex Pearson from Western NSW.

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## Electronic Medication Management

- **South Eastern Sydney Local Health District –**

The implementation of eMeds across The Sutherland Hospital was successfully completed at the end of August as planned. The additional components built for the paediatric system were well received. These included order sentences for infants less than 16 weeks of age, dose capping, and weight-based medication ordering with dose rounding. They are now preparing for go live at St George Hospital in early 2018 and are well into analysis of the current medication workflows. eMeds will be implemented in all inpatient areas and the Emergency Department. Exclusions are the ICU/HDU that uses eRIC; Chemo regimes (ARIA); and intra-operative meds (remain on Anaesthetic Chart). Workflows between eMeds and eRIC are being formalised in conjunction with Prince of Wales Hospital where eRIC is being introduced to an eMeds site. Wi-Fi is currently being installed in all clinical areas at St George and this will enable the mobile devices provided by the project to be used at the bedside. They are also up-skilling a large group of enthusiastic clinicians to be Clinical Change Leaders (CCLs). Most are either CNEs or CNCs. One staff member termed them 'Super-super users'. These ward-based CCLs will have in-depth knowledge of medical, nursing and pharmacy eMeds functions within the context of St George workflows and will be able to provide significant support both during go-live and into business as usual (BAU).

- **Sydney Local Health District**

Royal Prince Alfred (RPA) Hospital is now live with eMeds, and the largest eMeds implementation in the state is almost complete. Over the four weeks, the 1000 bed hospital transitioned to eMeds. They went live with eMeds using the patient encounter approach from the 18<sup>th</sup> September. This approach has patients continue on one medication management system for their entire inpatient journey, from admission through to discharge. The eMeds implementation at RPA has truly been a team effort, a large contingent of support staff from across the district, other LHDs and eHealth NSW have converged on RPA hospital to facilitate the change. The change was clinician led and patient focussed. The Sydney Local Health District Project team have begun plans to go live with eMeds at the remainder of the sites.

- **The Sydney Children's Hospitals Network –**

The Sydney Children's Hospital Network has begun the eMM project at Sydney Children's Hospital, holding their first eMM Subcommittee meeting this month with roadshows and demonstrations for staff at Randwick planned for the next couple of months. The Sydney Children's Hospital Network are well into the code upgrade for The Children's Hospital Westmead (CHW), with a plan to install 2015 .23 code in December. The Version 2 Prescription project is progressing well, and the CHW team will also be involved in the downtime MAR project next year. Longer term discussions have commenced with Western Sydney Local Health District about the pharmacy services in the new shared services building that is planned for the Westmead campus.

Verbal updates to be provided for the following local health districts:

- Northern Sydney and Central Coast Local Health District –
- Western Sydney Local Health District –
- St Vincent's Health Network –